

SCHEDULE OF CHARGES AND  
REGULATIONS GOVERNING

DIRECTORY ASSISTANCE SERVICE

Applying to Intrastate Service in Michigan

DIRECTORY ASSISTANCE SERVICE  
TABLE OF CONTENTS AND CHECK LIST

	<u>Sheet No.</u>	<u>Revision No.</u>
Title Page	1	Original
Table of Contents and Check List	2	* 3rd
Subject Index	3	1st
Application of Tariff	4	Original
Regulations	5	2nd
Charges	6	* 2nd
Exemptions	7	1st

\* New or Revised Sheet

---

Issued: May 31, 2019

Effective: June 1, 2019

Issued under the authority of the Michigan Telecom Act, Act 179,  
effective January 1, 1992 as Amended.

By: Mitchel Bogner, Manager  
Carr Telephone Company  
4325 S. Masten Rd.  
Branch, MI 49402

231-898-2244  
[contact@carrinter.net](mailto:contact@carrinter.net)

Michigan Public Service  
Commission

May 31, 2019

Received

DIRECTORY ASSISTANCE SERVICE

SUBJECT INDEX

<u>Sheet</u>	<u>Subject</u>	
5	General	(C)
6	Charges	
7	Exemptions	

---

Issued: September 25, 2012

Effective: September 28, 2012

Issued under the authority of the Michigan Telecom Act,  
Act 235, effective November 22, 2005.

By: Mitchel Bogner, Manager  
[contact@carrinter.net](mailto:contact@carrinter.net)

231-898-2244

4325 S. Masten Rd.  
Branch, MI 49402

DIRECTORY ASSISTANCE SERVICE

A. APPLICATION OF TARIFF

This Tariff applies to Directory Assistance Service furnished in Michigan by the Telephone Company, hereinafter referred to as the Company.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increase rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.

---

Issued: March 12, 1993

Effective: June 11, 1993

Issued under the authority of the Michigan Public Service Commission Order dated January 12, 1993 in Case No. U-10218/10064.

By: Mitchel Bogner, Manager

Branch, Michigan

DIRECTORY ASSISTANCE SERVICE

C. GENERAL (C)

1. Directory Assistance Service provides the calling party with available telephone numbers for the party's home numbering plan area. Directory Assistance Service will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing. (C)
2. The Directory Assistance operator will provide telephone numbers or other information as described in paragraph 1, for a maximum of two (2) number requests per call.
3. Charges specified in Section E, apply for Directory Assistance calls within the customer's home numbering plan area. Directory Assistance is available for numbers outside of the customer's home numbering plan area at the same rate as numbers within the customer's home numbering plan area. (C)  
(C)  
(C)
4. Hospital services are excluded from the Directory Assistance Service Plan. Services that are suspended will be excluded from the Directory Assistance Service Plan for the period of suspension.
5. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges. The exemption procedures are specified in Section E. (C)

(D)

(D)

---

Issued: September 25, 2012

Effective: September 28, 2012

Issued under the authority of the Michigan Telecom Act,  
Act 235, effective November 22, 2005

By: Mitchel Bogner, Manager  
[contact@carrinter.net](mailto:contact@carrinter.net)

231-898-2244

4325 S. Masten Rd.  
Branch, MI 49402

DIRECTORY ASSISTANCE SERVICE

E. CHARGES

1. Customer dialed calls to Directory Assistance Service for numbers within the home numbering plan area.

Call Charge

Per Call

\$2.75

(l)

2. Operator handled calls to Directory Assistance Service
- a. When the customer places a call to Directory Assistance Service via an operator the Directory Assistance Service Charge applies in addition to the appropriate charges specified by the operator services provider.
- b. When the customer requests that the Directory Assistance Service charge be billed to a Third Party Number or Credit Card or Calling Card, the appropriate charges specified by the service provider shall be included in the amount charged.

---

Issued: May 31, 2019

Effective: June 1, 2019

Issued under the authority of the Michigan Telecom Act, Act 179,  
effective January 1, 1992 as Amended.

By: Mitchel Bogner, Manager  
Carr Telephone Company  
4325 S. Masten Rd.  
Branch, MI 49402

231-898-2244  
[contact@carrinter.net](mailto:contact@carrinter.net)



DIRECTORY ASSISTANCE SERVICE

F. EXEMPTIONS

(C)

1. Residence and Business service (including a Centrex or AIOD equipped PBX station) are exempt from the charge portion of the Directory Assistance Service plan when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations. (C)
2. To obtain an exemption the customer provides the name, address, telephone number and nature of the limitation for the individual requiring exemption. A certificate of Directory Assistance Charge Exemption is required for each residence or business line to be exempted.
3. Information contained on the exemption certificate will be treated as confidential by the Company.
4. The customer shall notify the Company when the need for an exemption no longer exists.

---

Issued: September 25, 2012

Effective: September 28, 2012

Issued under the authority of the Michigan Telecom Act,  
Act 235, effective November 22, 2005.

By: Mitchel Bogner, Manager  
[contact@carrinter.net](mailto:contact@carrinter.net)

231-898-2244

4325 S. Masten Rd.  
Branch, MI 49402