

August 22, 2023

Ryan McAnany
Director, Telecommunications Division
Michigan Public Service Commission
7109 W. Saginaw Hwy.
P.O. Box 30221
Lansing, MI 48909

RE: Hiawatha Telephone Company Tariff M.P.S.C. No. 1(R)

TAM Transmittal No. 11

Dear Director McAnany:

Enclosed is one copy of Hiawatha Telephone Company's (Hiawatha) Tariff M.P.S.C. No. 1(R) revisions for filing with the Commission pursuant to Public Act 179 of 1991, as amended, MCL 484.2101 et seq.

This filing (1) adds the 988 suicide hotline to the functionalities of the Safety+net Bundled Phone and Internet Offering; (2) revises the list of rates and speeds; and (3) adds services to the Optional Features.

Hiawatha's Tariff M.P.S.C. No. 1(R) and the transmittal letter showing the sheets containing changes can be viewed at <a href="http://telecommich.org/tariffs">http://telecommich.org/tariffs</a>.

The effective date of these changes is August 23, 2023.

If you have any questions regarding the above, please contact our office.

Yours truly,

Scott Stevenson

President

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## SAFETY+ net BUNDLED PHONE AND INTERNET OFFERING

EXCHANGE: Applicable to All Exchanges

- The Company is offering a bundled local telephone exchange and internet access service offering. This service includes the following features and functionalities:
  - Unlimited and untimed local calling to the following local exchanges: Eckerman (274), Munising (387), Shingleton (452), Paradise (492), Grand Marais (494), Seney (499), Hiawatha Forest (573), Deer Park (658), Hulbert (876), and Brimley (248).
  - Unlimited incoming intrastate and interstate long distance or interexchange calls Access to emergency service 911 calls and 988 suicide hotline

Access to Directory Listing Number Services 411 calls Access to 211/711/811 calls

Voice grade access to the public switched network

- Dual tone multi-frequency signaling or its functional equivalent (Touch Tone service) Single-party service or its functional equivalent
- "1 plus the number" toll service is restricted/blocked on outgoing calls. Outgoing toll calls may be made only on a "dial-around" basis using a long distance carrier's access code.
- 10. Jamadots High Speed Internet Service at the speeds and rates described below.

## Monthly Rates

- -\$53.00\* with Internet service of up to 6Mb download/1Mb upload speeds -\$62.00\* with Internet service of up to 15Mb download/2 Mb upload speeds -\$65.00\* - with Internet service of up to 30Mb download/4 Mb upload speeds -\$65.00\* — with Internet service of up to 50Mb download/4 Mb upload speeds
  -\$65.00\* — with Internet service of up to 50Mb download/4 Mb upload speeds
  -\$65.00\* — with Internet service of up to 70Mb download/10 Mb upload speeds
  -\$65.00\* — with Internet service of up to 150Mb download/35 Mb upload speeds -\$70.00\* — with Internet service of up to 500Mb download/25 Mb upload speeds -\$80.00\* — with Internet service of up to 500Mb download/50 Mb upload speeds
- C. Optional Features
  - 1. An optional feature package is available which includes Caller ID/Name and Number, Caller ID Call Waiting, Call Waiting, Selective Call Rejection, Selective Call Acceptance, Anonymous Call Rejection - \$3.00/month
  - 2. Customer may have its phone number unlisted in any printed or electronic phone directory available to the general public – Free of Charge
  - 3. Inside Wire Maintenance (repair to wiring on the customer's side of network interface) \$1.00/month
- D. Terms, Conditions, Eligibility and Requirements for Service
  - 1. The current terms and conditions for these offerings may be found in the Internet Service Agreement and Internet Installation Agreement provided to the customer in connection with subscription to the service offerings.
  - 2. Service and construction charges set forth in the Company's tariffs apply, except an existing local exchange service customer of the Company does not have to pay the establishment of service or line connection charges.
  - 3. This offering is only available where facilities exist to offer one or more of the Jamadots High Speed Internet Plans. Not all plans are available in all areas.

\*State taxes, federal taxes, and E-911 charges apply.

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