



July 23, 2015

Robin Ancona
Director, Telecommunications Division
Michigan Public Service Commission
7109 W. Saginaw Hwy.
P.O. Box 30221
Lansing, MI 48909

Dear Ms. Ancona:

RE: Springport Telephone Company Tariff M.P.S.C. Preface (R), No. 1(R), No. 2(R), No. 6(R), and No. 7(R) - TAM Transmittal No. 1

Enclosed is one copy of Springport Telephone Company's revisions to Tariff M.P.S.C. Preface (R), No. 1(R), No. 2(R), No. 6(R), and No. 7(R) respectively, for filing with the Commission pursuant to Public Act 179 of 1991, as amended, MCL 484.2101 et seq.

The changes to Tariff M.P.S.C. Preface reflects the removal of an obsolete reference to concurrence in the M.P.S.C. Tariff for dual party relay service of Michigan Bell Telephone Company. The revisions to Tariff M.P.S.C. No. 1(R) include the addition of provisions for (1) Individual Case Basis (ICB) Arrangements and (2) the offering of Seasonal Service.

The changes to Tariff M.P.S.C. No. 2(R) reflect (1) the removal of tariffs for services and features no longer offered, (2) a clarification of the remedies available to a 911 calling party and (3) the addition of a provision for a charge for an unlisted phone number. The changes to Tariff M.P.S.C. No. 6(R) reflect the elimination of the free call allowances for directory assistance calls for residential, business and Centrex customers.

The changes to Tariff M.P.S.C. No. 7(R) include (1) revisions to provisions concerning the distribution of printed or electronic directories upon request of the customer, (2) a clarification of the provisions governing responsibility for maintenance and repairs on the customer's side of the network interface device, (3) the addition of a monthly late payment charge, (4) revisions to the provisions on customer deposits, (5) revisions to the provisions on the time period for which an adjustment or refund for charges may be provided to the customer, and (6) a clarification of the cost standard of facility charges for the construction of service drops in excess of the standard allowance.

Springport's Tariffs can be viewed in their entirety at <http://telecommich.org/news/?newsid=294>.

The sheets that contain changes can be viewed at www.telecommich.org/Documents/SpringportMPSCTARIFFSTAMtransmittal1.pdf.

The effective date of these changes is July 24, 2015.

Please note that TAM has taken over the responsibility to host Springport's tariffs as of the effective date of this filing.

If you have any questions regarding the above, please contact our office.

Yours truly,

Scott Stevenson
President

SS/ma

TABLE OF CONTENTS AND CHECKLIST

<u>Subject</u>	<u>Sheet Number</u>	<u>Revision Number</u>	<u>Issued</u>
Title Page	1	3rd	07/23/15*
Table of Contents and Check List	2	2nd	03/31/06*
Concurrence	3	1st	07/23/15*

*Revisions this filing

Issued: July 23, 2015

Effective: July 24, 2015

Issued under authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

Issued by: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan, 49284-0208,
(517) 857-3100, janet@springcom.com.

CONCURRENCE

(D)

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208,
Springport, MI 49284-0208, (517) 857-3100, janet@springcom.com.

LOCAL TELEPHONE EXCHANGE SERVICE

TABLE OF CONTENTS AND CHECK LIST

<u>Subject</u>	<u>Sheet Number</u>	<u>Revision</u>	<u>Issued</u>
Title Page	1	Original	03/02/93
Table of Contents and Check List	2	17 th	07/23/15 *
Subject Index	3	3rd	07/23/15*
Application of Tariff	4	Original	03/02/93
Index of Exchanges	5	Original	03/02/93
Local Service Rates - Springport	6	6 th	07/10/09
Local Service Rates - Springport	6.1	Original	03/02/93
	6.1.0	Original	07/10/09
	6.2	1 st	07/10/09
Exchange Map Sheet - Springport	7	Original	03/02/93
Application of Boundary Descriptions	8	Original	03/02/93
Service Charges	9	Original	03/02/93
Service Charges	9.1	Original	03/02/93
	10	1 st	04/23/97
	10.1	1 st	04/23/97
Lifeline Service	11	8 th	11/04/13
Lifeline Service	11.1	3 rd	11/04/13
Federal Programs	12	Original	12/28/99
Individual Case Basis Arrangements	13	Original	07/23/15 *
Seasonal Service	14	Original	07/23/15 *

* New or Revised sheet

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications
Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager
400 E. Main St. – P.O. Box 208
Springport, MI 49284-0208

(517) 857-3100
janet@springcom.com

SUBJECT INDEX

	<u>Sheet</u>		<u>Sheet</u>
Application and General Provisions.....	4	Index of Exchanges.....	5
Application of Boundary Designations	8 - 8.1	Individual Case Basis Arrangements.....	13 (N)
Exchange Boundary Descriptions . . .	6.1 & 6.2	Lifeline Service	11 & 11.1
Federal Programs	12	Local Exchange Area Map . . .	7
		Local Tariff.....	6 - 6.2
		Seasonal Service	14 (N)
		Service Charges	9-9.3

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan 49284-0208,
(517) 857-3100, janet@springcom.com

INDIVIDUAL CASE BASIS ARRANGEMENTS

A) OFFERINGS

1. Discounts are available to residential or business class of customers on the monthly access line rates listed in this tariff for customers which agree to one or more of the following:
 - a. A written commitment to a term of service for the access lines subscribed to of at least 12 months.
 - b. A written commitment to a minimum number of access lines, or
 - c. A written commitment to a minimum annual revenue amount for all services purchased from the Company.
1. The specific amount of the monthly discount per access line will be negotiated between the Company and the customer on an individual case basis, and the amount will depend on the duration, nature, and extent of the commitments made by the customer. A service order confirmation will be sent to the customer to set forth the specific discount and the applicable requirements.
2. The customer will be liable for termination fees if service is terminated on at least 10% of the access lines before the end of the term of the service commitment.
3. For customers with a minimum annual revenue commitment, the customer shall be required to pay revenue shortfall fees for each month in which the revenues generated by the customer to the Company are more than 10% lower than 1/12th of the minimum annual revenue commitment, if any, of the customer. The fees shall be ½ of the amount by which the revenues generated by the customer to the Company do not meet 1/12th of the minimum annual revenue commitment.
4. The same rates, terms, and conditions of the discounts will be made available by the Company to any business customer making the same commitments as any similarly situated customer.

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

SEASONAL SERVICE

- A) A Customer which has had local exchange service in effect for a minimum of 6 months at regular monthly rates may choose to suspend local service for a maximum of six months. The rates for local exchange service while the suspension is in effect is \$8.00 per month. There is a charge of \$11.00 to suspend service, but there is no line reconnection charge when the customer requests that service be returned to regular service.

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan 49284-0208,
(517) 857-3100, janet@springcom.com

AUXILIARY SERVICES
TABLE OF CONTENTS AND CHECK LIST

<u>Subject</u>	<u>Sheet</u>	<u>Revision</u>	<u>Issued</u>
Title Page	1	Original	03/02/93
Table of Contents and Check List	2	4th	*07/23/15
Subject Index	3	2nd	*07/23/15
Application of Tariff	4	Original	03/02/93
Touchcall Service	5	2nd	*07/23/15
Universal Emergency Number Service (911)	6	Original	03/02/93
Universal Emergency Number Service (911)	6.1	Original	03/02/93
Universal Emergency Number Service (911)	6.2	Original	03/02/93
Universal Emergency Number Service (911)	6.3	Original	03/02/93
Universal Emergency Number Service (911)	6.4	1st	*07/23/15
Universal Emergency Number Service (911)	6.5	Original	03/02/93
Channel and Mileage Charges	7	Original	03/02/93
Fire Reporting System (Group Alerting Conference Equipment)	8	1st	*07/23/15
Paystation Service	9	3rd	*07/23/15
	9.1	3rd	*07/23/15
Combination Main Station Service	10	1st	*07/23/15
Joint User Service	11	1st	*07/23/15
Directory Listings	12	1st	*07/23/15
Local Private Line Service	13	1st	*07/23/15
Leased Wire Facilities	14	Original	03/02/93

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208,
Springport, MI 49284-0208, (517) 857-3100, janet@springcom.com.

AUXILIARY
SERVICES
SUBJECT INDEX

	<u>Sheet Number</u>
Channel and Mileage Charges.....	7
Combination Main Station Service.....	10
Directory Listings.....	12
Fire Reporting Systems (Group Alerting Conference Equipment).....	8
General.....	4
Joint User Service.....	11-11.1
Leased Wire Facilities	14
Local Calls From Pay Stations.....	9-9.1
Local Private Line Service.....	13
Universal Emergency Number Service (911)	6-6.5

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208,
Springport, MI 49284-0208, (517) 857-3100, janet@springcom.com.

AUXILIARY SERVICES
TOUCHCALL SERVICE

(D)

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208,
Springport, MI 49284-0208, (517) 857-3100, janet@springcom.com.

AUXILIARY SERVICES

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

E. Rules and Regulations (Continued)

9. Any terminal equipment (PSAP) used in connection with 911 service, whether such equipment is provided by the service supplier or the customer, shall not be permitted to be used to extract any information from the Data Management System, other than information relating to number identified as the source of an in-progress 911 call.
10. E911 information consisting of the names, addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used or disclosed by the customer, its agents or employees for any other purpose.
11. ANI/ALI may not be displayed on calls placed over party lines.
12. The service supplier's entire liability to any person for interruption or failure of 911 service shall be limited to the terms specified in this and other tariffs.
13. The rates charged for 911 service do not include the monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the service supplier undertake such responsibility. The customer shall be responsible for making such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the service supplier in the event the system is not functioning properly.
14. The service supplier's sole liability to the customer, the 911 calling party or any other party or persons for any personal injury, loss or damage arising from errors, interruptions, omissions, delays, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence or willful act or omission of the service supplier or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits that may be given for an out-of-service condition. (C)
(C)
15. The customer and participating governmental units and agencies each agree to release, indemnify, defend and hold harmless the service supplier from any and all loss, claims, demands, suits or other action, or any liability what-so-ever, other than the service supplier's sole negligence, arising out of the customer's use of 911 service whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, MI 49284-0208, (517) 857-3100, janet@springcom.com.

AUXILIARY SERVICES
SPECIAL FIRE REPORTING SYSTEMS

(D)

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208,
Springport, MI 49284-0208, (517) 857-3100, janet@springcom.com.

Springport Telephone Company
M.P.S.C. No.2 (R)

3rd Revised Sheet No. 9
Cancels 2nd Revised Sheet No.9
(D)

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL
484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208,
Springport, MI 49284-0208, (517) 857-3100, janet@springcom.com.

AUXILIARY SERVICES
PAYSTATION SERVICE

(D)

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended,
MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208,
Springport, MI 49284-0208, (517) 857-3100, janet@springcom.com

AUXILIARY SERVICES
COMBINATION MAIN STATION SERVICE

(D)



(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan 49284-0208
(517) 857-3100, janet@springcom.com

AUXILIARY SERVICES

JOINT USER SERVICE

(D)

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan 49284-0208
(517) 857-3100, janet@springcom.com

AUXILIARY SERVICES

DIRECTORY LISTING

A. GENERAL

1. Directories are furnished as an aid to the use of the telephone service. The Telephone Company reserves the right to refuse to insert any listing in its directories which does not facilitate directory service.
2. A listing in the alphabetical section of the directory is provided each customer without charge, under the conditions set forth in this Tariff.

B. LIMITATIONS

1. Listings are limited to information which is essential to identification.
2. The length of the listing may be shortened or abbreviated when the clearness of the listing and identification of the customer is not impaired thereby. When more than one line is necessary to properly list the customer, no additional charge is made.
3. A listing must be in the actual name of the customer to whom the service is rendered, or the name of a member, officer, employee or representative thereof, or the name of another business which the customer represents, controls, or owns. Listings other than those specified herein are available only in connection with Joint User Service or as a Combined Given Name Listing.
4. The following listings are not acceptable and will not be published in the telephone directory:
 - a. An assumed name unless it is registered as required by law.
 - b. A name which is likely to mislead or deceive the public or which is inserted for advertising purposes.
 - c. A commodity or trade name.
 - d. Double name listings such as XYZ Manufacturing Company, John Doe, Manager.
 - e. Symbols, as they cannot be properly placed alphabetically.
5. When PBX trunk or rotary line users are served by central office equipment, which permits the selection of an idle facility in the customer's group, only one listing is provided at no charge.
6. In order to assist in locating a listing where the surname may be spelled in more than one way, the Telephone Company may insert alphabetically a cross reference listing showing the other spelling of the name.
7. Residence listings may include the standard abbreviation for military titles or professional degrees or titles earned by a customer which are an aid to the general public. Standard abbreviations for titles and degrees earned that are of commercial value may be included in the customer's business listing.
8. Dual listings are available for residential customers whereby the first two names of two persons with the same surname and same address are listed in alphabetical order for either one of the first names.
9. Customer may request an unlisted phone number which has a charge of \$1.00 per month. (C)

AUXILIARY SERVICES
LOCAL PRIVATE LINE SERVICE

(D)

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan 49284-0208
(517) 857-3100, janet@springcom.com

DIRECTORY ASSISTANCE SERVICE
TABLE OF CONTENTS AND CHECK LIST

	<u>Sheet No.</u>	<u>Revision No.</u>
Title Page	1	Original
Table of Contents and Check List	2	* 2nd
Subject Index	3	* 1st
Application of Tariff	4	Original
Regulations	5	* 2nd
Charges	6	* 1st
Exemptions	7	Original

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan, 49284-0208, (517) 857-3100, janet@springcom.com.

DIRECTORY ASSISTANCE SERVICE

SUBJECT INDEX

<u>Sheet</u>	<u>Subject</u>
5	(D)
6	Charges
7	Exemptions

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan, 49284-0208, (517) 857-3100, janet@springcom.com.

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. Directory Assistance Service provides the calling party with available telephone numbers for the party's home numbering plan. Directory Assistance Service will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing.

(D)

2. Hospital services are excluded from the Directory Assistance Service Plan. Services that are suspended will be excluded from the Directory Assistance Service Plan for the period of suspension.

(D)

3. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges. The exemption procedures is specified in Section D.

(D)

|

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL
484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan
49284-0208, (517) 857-3100, janet@springcom.com

DIRECTORY ASSISTANCE SERVICE

C. CHARGES

1. Customer dialed calls to Directory Assistance Service for numbers within the home numbering plan area.

Call Charge

Per call, in excess of the allowance for the calling service specified in Section B. \$.92

2. Operator handled calls to Directory Assistance Service

- a. When the customer places a call to Directory Assistance Service via another Company operator the Directory Assistance Service Charge applies but the Assisted Call Charges specified in the Directory Assistance Provider's Tariff M.P.S.C. No. 3 does not apply.

(D)

(D)

- b. When the customer requests that the Directory Assistance Service charged be billed to a Third Party or Credit (Calling) Card, the Assisted Call Charge for Station calls specified in the Directory Assistance Provider's Tariff M.P.S.C. No. 3 also applies.

(D)

(D)

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended,
MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan
49284-0208, (517) 857-3100, janet@springcom.com

TABLE OF CONTENTS AND CHECK LIST

<u>Subject</u>	<u>Sheet Number</u>	<u>Revision</u>	<u>Issued</u>
Title Page	1	Original	03/02/93
Table of Contents and Check List	2	2nd	*07/23/15
Subject Index	3	1st	04/23/97
Application of Tariff	4	Original	03/02/93
Definitions	5	Original	03/02/93
General			
Undertaking of Telephone Company	6	Original	03/02/93
Use of Service and Facilities	6	Original	03/02/93
Liability of the Telephone Company	6	Original	03/02/93
Classification and Use of Telephone Services	7	Original	03/02/93
Classification and Use of Telephone Services	7.1	1st	04/23/97
Provision, Ownership and Maintenance of Facilities	8	1st	*07/23/15
Provision, Ownership and Maintenance of Facilities	8.1	1st	*07/23/15
Establishment and Furnishing of Service and Facilities	9	Original	03/02/93
Payments and Deposits	10	1st	*07/23/15
Payments and Deposits	10.1	1st	*07/23/15
Cancellation for Cause	11	Original	03/02/93
Cancellation for Cause	11.1	Original	03/02/93
Construction, Installation and Maintenance Charges	12	Original	03/02/93
Construction, Installation and Maintenance Charges	12.1	Original	03/02/93
Construction, Installation and Maintenance Charges	12.2	Original	03/02/93
Construction, Installation and Maintenance Charges	12.3	Original	03/02/93
Construction, Installation and Maintenance Charges	12.4	1st	* 07/23/15
Mileage Measurements	13	Original	03/02/93

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan, 49284-0208,
(517) 857-3100, janet@springcom.com.

GENERAL REGULATIONS

PROVISION, OWNERSHIP AND MAINTENANCE OF
FACILITIES

A. PROVISION OF EQUIPMENT

1. All facilities necessary for the provision of a given regulated service will be furnished by the Telephone Company except as follows:
 - a. If the customer is required to provide and maintain suitable housing or protective apparatus when equipment is installed in locations exposed to the weather or other hazards, or
 - b. As otherwise provided in the tariffs of the Telephone Company.
2. Where service is to be established at a location that would involve undue hazards to employees of the Telephone Company, the customer may be required to install and maintain equipment and facilities in a manner satisfactory to the Telephone Company, the remuneration to be based on the conditions involved.
3. In case any unauthorized attachments or connections are made, the Telephone Company may, after due notice, remove or disconnect the same, or suspend service during the continuance of such attachment or connection, or terminate the service, except that the service may be disconnected without notice where the offending device or apparatus causes impairment of service to other parties on a multi-party line.

B. AVAILABILITY OF FACILITIES

1. The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

C. PRIORITY OF SERVICE

1. In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of telephone service takes precedence in the furnishing of any service or facility.

D. PROVISION AND OWNERSHIP OF DIRECTORIES

1. Upon request of the customer, the Telephone Company may distribute to its customers without charge such directory information as the Telephone Company determines is generally necessary for the efficient use of the service. The Telephone Company shall determine whether to provide a printed or electronic directory upon receipt of a customer request. Beyond these requirements additional directories or information will be furnished as available at a reasonable charge. (C)
(C)
(C)
2. Directories regularly furnished to customers are the property of the Telephone Company and are loaned to customers; they are to be returned to the Telephone Company upon request. No binder, holder, or auxiliary cover of an advertising nature, except such as may be provided by or with consent of the Telephone Company, shall be used in connection with any directory furnished by the Telephone Company.

E. TELEPHONE NUMBERS

The assignment of a number to a subscriber's telephone service is made at the discretion of the Telephone Company. The subscriber has no priority right in the number, and the Telephone Company may make such changes in telephone numbers, including the central office designation, as in its judgment the requirements of the service may demand.

F. ADEQUACY OF FACILITIES

The furnishing of certain services and facilities - may involve impairment of transmission and in the interest of providing a service satisfactory to all users that might be connected on a call, the customer is required to contract for such equipment in place of or in addition to that regularly provided as may be necessary.

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beiffuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan 49284-0208, (517) 857-3100, janet@springcom.com

GENERAL REGULATIONS

PROVISION, OWNERSHIP AND MAINTENANCE OF FACILITIES

G. OWNERSHIP OF COMPANY - PROVIDED LINES AND EQUIPMENT

1. Facilities furnished by the Telephone Company on the premises of a customer, authorized user, or agent of the Telephone Company are the property of the Telephone Company and are provided upon the condition that such facilities must be installed, relocated and maintained by the Telephone Company, and that the Company's agents and employees may enter said premises at any reasonable hour for the purpose of installing, inspecting or repairing those facilities, or for the purpose of making collections from coin boxes or upon termination or cancellation of the service for the purpose of removing such facilities.

H. MAINTENANCE AND REPAIRS

1. All expense of maintenance and repair, in connection with the network facilities and services furnished by the Telephone Company, up to and including the network interface device, unless otherwise specified herein or elsewhere in the Telephone Company's Tariffs, is borne by the Telephone Company. The customer is responsible for all maintenance and repairs involving wiring and equipment on the customer's side of the network interface device. (C)
|
(C)
2. A customer (or authorized user) may not rearrange, disconnect, reconnect, remove or attempt to repair, or permit others to rearrange, disconnect, reconnect, remove or attempt to repair any facilities, furnished or owned by the Telephone Company, except upon the written consent of the Telephone Company. Where it is found that unauthorized work has been done by the customer, authorized user or his agents, charges will be made as if the work had been done by the Telephone Company.

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beiffuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan, 49284-0208, (517) 857-3100, janet@springcom.com

GENERAL REGULATIONS

PAYMENTS AND DEPOSITS

A. PAYMENT PROVISIONS

1. The customer shall pay for services and facilities monthly in advance except as otherwise provided elsewhere in the Telephone Company tariffs or as required by lawful regulations or practical limitations, and shall pay all other charges when billed by the Telephone Company.
2. The customer assumes responsibility for all charges on messages originating at by him and for messages received on which the charges have been reversed with the consent of the person answering the telephone, unless another party assumes responsibility for payment of a call under an arrangement mutually agreeable to the Telephone Company and the other party.
3. Charges are payable at the Telephone Company's Business Office or at any agencies duly authorized to receive such payment.
4. Charges for a fractional part of a month are computed on the basis of a thirty-day month.
5. The Customer shall be assessed a late payment charge of \$5.00 per month per phone line for each month that the bill is overdue and unpaid. (C)
(C)

B. ADVANCE PAYMENTS

1. Applicants for service and facilities, other than Federal, State or Municipal governmental agencies, may be required to pay at the time the application is made all service connections charges and installation charges that may be applicable, as well as such special construction and installation charges as are to be borne by the applicant - except in the case of Federal, State or Municipal governmental agencies.

C. DEPOSITS

1. Applicants or customers whose credit rating is, or may become, unsatisfactory will be required to make a suitable deposit, to be applied at any time at the option of the Telephone Company in payment of any unpaid charges for service rendered to the customer or in payment of termination charges that may be applicable. Any remaining balance of the amount deposited, credited to the customer's account after the payment of any outstanding charges shall be returned to the customer at the time of termination of the contract or may be returned at any time previous thereto at the option of the Telephone Company when a satisfactory credit rating has been established. (C)
(C)
2. Applicants or customers who request service in a location where the equipment may be subject to loss or damage through theft, vandalism or other reasons involving a responsibility on the part of the customer may be required to make suitable deposit to cover that responsibility, such deposit not to exceed the value of the equipment furnished. (D)
(D)
3. The fact that a deposit has been made neither relieves the applicant nor the customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Telephone Company providing for the discontinuance of service for nonpayment of any sums due the Telephone Company for service rendered.

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan, 49284-0208, (517) 857-3100, janet@springcom.com

GENERAL REGULATIONS

PAYMENTS AND DEPOSITS

D. ADJUSTMENT OF CHARGES

1. Services under written contract:

Adjustment of charges will be made when billing errors are brought to the attention of the Company provided that no adjustment or refund shall be given for any charge billed two years before the customer requests an adjustment or refund. (C)
(C)

2. All other services

(a) All services supplied will be billed within one year. In the adjustment of charges because of errors in billing within two years from the date the billing inquiry was initiated, correction will be made in the full amount for that period of time. (C)

(b) No customer will be liable for net underbilled service after one year except when the service was obtained by the customer by fraud or deception. No adjustment or refund shall be given for any charges billed more than two years before the customer requests a refund or adjustment. (C)
(C)

E. TEMPORARY DISCONTINUANCE FOR NONPAYMENT

1. Where service has been temporarily denied in accordance with the provisions of this Tariff and the service is re-established, or where on account of nonpayment of charges an agent of the Telephone Company visits the premises of the customer to remove the equipment and because of payment does not discontinue the service, a subsequent order charge, line charge and premise visit charge applies. This charge covers the customer's entire service and facilities, being dependent of the number of units involved, and is in addition to all other charges due.

2. Where service has been actually discontinued and upon payment of all charges due, the service will be re-established on the basis of a new application for service and the payment of the charges associated with such application.

F. ADJUSTMENTS FOR LOCAL TAXES, FEES, ETC.

1. The rate schedules set forth in the various tariffs of the Telephone Company do not include any amounts resulting from any taxes, fees, or exactions imposed by or for any municipal corporation or other political subdivision or local agency of government against the Telephone Company, its property or its operations, excepting only taxes imposed generally on corporations.

2. In order to prevent other subscribers from being compelled to share such impositions, the amounts resulting from any such taxes, fees, or exactions imposed against the Telephone Company, its property, or its operations, excepting only taxes imposed generally on corporations, shall be billed pro rata by the Telephone Company to its exchange subscribers within the limits of the municipal corporation, or other political subdivision or local agency of government by or for which such taxes, fees or exactions are imposed.

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan, 49284-0208, (517) 857-3100, janet@springcom.com

CONSTRUCTION REGULATIONS

CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

E. SERVICE DROPS

1. Facilities Provided of Type Determined by Telephone Company

Service Drops are provided either by aerial facilities - on poles of the Telephone Company or of other companies - or by underground facilities (buried), and, except as covered in 2 below, the type of facilities used is determined by the Telephone Company from the conditions involved. For facilities of the type so determined, the following treatment applies:

- a. A Service Drop measuring not more than 250 feet is provided without construction charge. For the measured distance in excess of the 250 foot allowance, a facility charge applies as described elsewhere in the Company's tariffs.
- b. The measurement is the airline distance from the center of the highway paralleling the general distribution plant (located on or off the highway) to the terminal or Drop at the customer's building, or the airline distance from the distribution plant to that terminal, whichever is shorter.

2. Facilities Provided of Different Type than 1 above.

When from the conditions involved the Telephone Company determines that an aerial Service Drop should be provided and in lieu thereof the applicant desires underground or buried facilities, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer requests that such facilities be placed underground, the following applies:

- a. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial facilities (not in excess of the 250 foot allowance specified in C.1.a.) as would be (or is) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company; ownership of the conduit is retained by the customer.

The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
- b. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or the customer's representatives will be made only at the customer's expense.
- c. Where facilities are changed from aerial to underground or buried, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities in addition to 2.a. preceding.

3. Computation of Facility Charge

- a. The facility charge will be based on the fully allocated cost for Service Wire for extensions in excess of the standard allowances. (C)
- b. All service drop facilities so constructed shall be the property of the Telephone Company.

Issued: July 23, 2015

Effective: July 24, 2015

Issued under the authority of the Michigan Telecommunications Act as amended, MCL 484.2101 et seq.

By: Janet Beilfuss, General Manager, Springport Telephone Company, PO Box 208, Springport, Michigan, 49284-0208, (517) 857-3100, janet@springcom.com.