LENNON TELEPHONE COMPANY

Schedule of Rates, Charges and Regulations Governing

LOCAL TELEPHONE EXCHANGE SERVICE

Applying in the Exchanges of this Company in Michigan as listed in the Company's Tariff MPSC No. 1R

Issued: May 24, 2016 Effective: May 31, 2016

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LOCAL EXCHANGE SERVICE EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation or text.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate, or new treatment resulting in an increased rate.
- (M) Signifies a moved rate, treatment or regulation.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate, or new treatment resulting in a reduced rate.

APPLICATION OF TARIFF

- 1. This Tariff sets forth Lennon Telephone Company's (Company) rates for the provision of local exchange services.
- 2. Except as otherwise indicated herein, the Company's provision of the local exchange services contained in this Tariff is also subject to the rules and regulations specified in the Company's applicable tariffs (including, but not limited to, Tariff MPSC Nos. 1R, 2R, 3R and 7R), as they now exist or as they may be revised or superseded. In the event of a conflict between the provisions of this Tariff and other tariffs of the Company, the provisions of this Tariff shall govern.

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LOCAL EXCHANGE SERVICE SERVICE CHARGES

A. General.

1. The Service Charges contained herein apply in connection with the establishment of local exchange telephone service and subsequent moves, changes, and additions of lines, instruments and other services or equipment.

B. Application of Service Charges.

- Service Ordering Charge: A Service Ordering Charge applies to work performed by the Company in connection with the receiving, recording and processing of customer requests for service, and equipment ordered to be performed or provided at the same time, involving the establishment of a new customer account. The Service Ordering Charge also applies to restore service in cases in which the customer's service has been disconnected voluntarily or involuntarily for cause as permitted by law.
- 2. Line Connection Charge: A Line Connection Charge applies to each central office line (exchange line, trunks, etc.) on which work is required in the Company's central office, outside plant, drop wire, or other portion of plant up to the premises served. The Line Connection Charge applies to the restoration of service in cases in which the customer's service has been disconnected voluntarily or involuntarily for cause as permitted by law.

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LOCAL EXCHANGE SERVICE SERVICE CHARGES (CONT'D)

A. Application of Charges (Cont'd).

3. Premise Visit Charge: A Premise Visit Charge applies to each customer's order which requires a visit to the customer's premises. Service work in several buildings of a customer located on the same continuous property requires one charge per premise visit.

A "premises" is a building, or a portion of a building or buildings, on the same continuous property occupied by the customer. All space for offices occupied by a customer on the same or separate floors of one building are considered as a single (or same) premises.

"Continuous" property refers to an uninterrupted plot of land within the same block and occupied by one customer (i.e., a parcel of land enclosed but uncrossed by public thoroughfares; railroad tracks, rivers and alleys are not public thoroughfares).

"Building" refers to a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of the space in the two buildings and not principally used as a walkway.

The Premise Visit Charge does not apply for a premise visit required solely to remove or disconnect customer disconnected items or service, or to change or modify equipment for Company reasons.

4. Promotional Waiver: The Company may choose to waive Service Charges during promotional periods.

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SERVICE CHARGES (CONT'D)

B. Application of Service Charges (Cont'd).

The Service Charges listed below apply in addition to all other applicable recurring and non-recurring rates and charges associated with the service provided. Installation charges for additional equipment as shown in Tariff MPSC No. 2R may apply.

| <u>Item</u> | Service Charge |
|--|-------------------|
| Service Ordering Charge* Initial Service Order Existing/Restored Account Per Order | \$38.00 \$5.00 |
| Line Connection Charge Per Line | \$5.00 |
| Premise Visit Charge* Per Premise of Same Continuous Property | \$7.00 |

^{*} The Establishment of Service charge and Premise Visit charge are in addition to the Line Connection Charge.

The above charges do not contemplate that the services will be provided at a time when the Company's employees' overtime wages apply, nor do they contemplate that the customer will interrupt the services. If the customer requests that overtime labor be performed, or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

No service charges apply for a change in service or move of equipment if made on the initiative of the Telephone Company for maintenance reasons or because of a change in the type of central office operation or for other Company reasons. No service charges apply for any changes in equipment required because of a change in class of basic service.

No duplication of charges is made when, owing to the lack of standard equipment specified in a customer's order, installation of other standard equipment is made temporarily in order to provide service.

When service is rendered inoperative by fire or other causes beyond the control of the customer which render the premises unfit for occupancy, the same service or type of equipment as destroyed will be reestablished at the same or different location, at the option of the customer, without Service Charges or Installation Charge.

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LOCAL EXCHANGE SERVICE SERVICE CHARGES (CONT'D)

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LOCAL EXCHANGE SERVICE DESCRIPTION OF SERVICE

A. General.

- 1. The Company's local exchange service provides telephone intercommunication between customers within a Local Calling Area.
- 2. Where applicable, the Company will measure Conversation minutes of use (MOU) from the time when the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from its own switch or from the terminating switch. The Company will measure Conversation MOU to the next higher whole MOU per call. No MOU are carried forward from month to month. The Company will not provide call record detail for local usage in the end user's monthly bill.
- Touch Tone Service is included with the service.
- 4. Service Charges as stated in this tariff apply.
- 5. Unless otherwise specified, the Local Calling Areas for the services described in this Tariff are the same as those contained in the Company's Tariff 1R.
- 6. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party.

Calls will be completed as local calls without charges in addition to the customer's monthly access line charge so long as (i) the call terminates to an end user physically located in the called exchange, and (ii) the provider terminating the call has made interconnection and exchange of traffic arrangements with the Company. Calls that do not satisfy conditions (i) and (ii) will incur additional local charges in the amount of 5¢ per MOU, and the MOU used will count toward any applicable monthly MOU allowance set forth in Paragraph 3 above.

Prior to the imposition of the 5¢ per MOU local charge, the Company will provide customer at least 30 days' notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

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DESCRIPTION OF SERVICE (CONT'D)

B. Business Local Exchange Service.

Access Line Charge, Per Line, Per Month:

| One-Party | \$31.18 |
|-------------------------------|---------|
| Multi-Line (6 or fewer lines) | \$31.18 |
| Multi-Line (7 or more lines) | \$28.68 |
| Educational | \$28.68 |

Business Service provides an unlimited number of outgoing calls per month in calling to the Local Calling Area, as well as an unlimited number of outgoing Conversation MOU per month in calling to the Local Calling Area. The customer may receive unlimited incoming local calls. Service under this plan may be used for voice or data communications.

C. One Party Unlimited Local Residential.

The One Party Unlimited Local Residential plan provides an unlimited number of outgoing calls per month in calling to the Local Calling Area, as well as an unlimited number of outgoing Conversation MOU per month in calling to the Local Calling Area. The customer may receive unlimited incoming local calls. Service under this plan may be used for voice or data communications.

Access Line Charge, Per Line, Per Month: \$29.44

DESCRIPTION OF SERVICE (CONT'D)

D. One Party Call 50 Plan Residential.

The One Party Call 50 Plan Residential plan provides 50 outgoing calls per month to the Local Calling Area, as well as 200 outgoing Conversation MOU per month in calling to the Local Calling Area. The customer may receive unlimited incoming local calls. Service under this plan may be used for voice or data communications.

Rate Per Line Per Month: \$20.00 (I)

Charge for Each Conversation MOU Exceeding

50.09

Charge for Each Call Exceeding \$0.05

E. One Party Call 300 Plan Residential.

The One Party Call 300 Plan Residential plan provides 300 outgoing calls per month to the Local calling Area, as well as 1,200 outgoing Conversation MOU per month in calling to the Local Calling Area. The customer may receive unlimited incoming local calls. Service under this plan may be used for voice or data communications.

Rate Per Line Per Month: \$25.95

Charge for Each Call Exceeding

300 per month: \$0.09

Charge for Each Conversation MOU Exceeding

1,200 per month: \$0.05

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INDIVIDUAL CASE BASIS ARRANGMENTS

A) OFFERINGS

- 1. Discounts are available to residential or business class of customers on the monthly access line rates listed in this tariff for customers which agree to one or more of the following:
 - a. A written commitment to a term of service for the access lines subscribed to of at least 12 months.
 - b. A written commitment to a minimum number of access lines, or
 - c. A written commitment to a minimum annual revenue amount for all services purchased from the Company.
- 2. The specific amount of the monthly discount per access line will be negotiated between the Company and the customer on an individual case basis, and the amount will depend on the duration, nature, and extent of the commitments made by the customer. A service order confirmation will be sent to the customer to set forth the specific discount and the applicable requirements.
- 3. The customer will be liable for termination fees if service is terminated on at least 10% of the access lines before the end of the term of the service commitment.
- 4. For customers with a minimum annual revenue commitment, the customer shall be required to pay revenue shortfall fees for each month in which the revenues generated by the customer to the Company are more than 10% lower than 1/12th of the minimum annual revenue commitment, if any, of the customer. The fees shall be 1/2 of the amount by which the revenues generated by the customer to the Company do not meet 1/12th of the minimum annual revenue commitment.
- 5. The same rates, terms, and conditions of the discounts will be made available by the Company to any business customer making the same commitments as any similarly situated customer.

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PROMOTIONAL OFFERINGS

(A) GENERAL

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promotional service. Promotions will be filed as separate tariff sheets under this Section.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provided for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

Promotions will be implemented with at least one day's noticed prior to the effective date of each promotion.

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COMBINATION MAIN STATION SERVICE

A. GENERAL

- Combination Main Station Service applies to cases where a customer wishes to contract
 for a main station service at each of two separate locations (ordinarily each station will be
 assigned a separate telephone number) within the same exchange, so as to be able to
 answer calls for one main station at the other main station location or both stations at
 either location.
- 2. Combination Main Station Service is provided only in connection with individual lines (excluding coin box lines and lines terminating in key telephone systems, key equipment, key cabinets, and similar switching devices) and is furnished subject to the ability of the Company to provide satisfactory transmission and signaling arrangements and to the rate treatment outlined herein.
- 3. Combination Main Station Service may be employed where one station is at a business location and the other at a residence or where both stations are at either business or residence locations, but only in connection with services contracted for and used by the same customer.

B. RATES

1. Each main station is charged the established individual line business or residence rate, according to the classification of the service at each premises as to business or residence character.

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LOCAL TELEPHONE EXCHANGE SERVICE

JOINT USER SERVICE

A. GENERAL

- 1. Joint User Service is an arrangement whereby a person or firm designated a Joint User is permitted to use the service of a customer. To facilitate this use, a directory listing is provided for each Joint User.
- 2. Joint User Service is provided only in connection with individual line business service and private branch exchange business service.
- The Joint User must be located in the same office or suite of offices as the customer, or in an office immediately adjacent thereto and connected therewith by passageways other than public passageways.
- 4. Joint User Service is not furnished in association with the service of a customer who is engaged primarily in performing service of a secretarial nature or who is in the business of renting space to transient or permanent tenants.
- 5. No separate ring numbers of distinctive designations are assigned for the purpose of signaling Joint Users.
- 6. Joint User Service must be contracted for by the original customer who is required to assume responsibility for all charges incurred by the Joint User.
- 7. Charges for Joint User Service date from the day the service is first rendered. The Joint User Service is automatically discontinued upon termination of the main service. The minimum charge for Joint User Service, however, is the charge for the period of one month.

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LOCAL TELEPHONE EXCHANGE SERVICE JOINT USER SERVICE (CONT'D)

A. GENERAL (Cont'd)

- 8. After the listing of a Joint User has been inserted in the directory, such Joint User Service shall not be discontinued during the life of the directory but not to exceed one year, unless:
 - a. The main station service is also discontinued;
 - b. The Joint User moves from the premises in which the main station is located; or
 - c. The Joint User establishes main station service on the same premises.

B. RATES

Joint User Service, including one listing in the directory, is furnished at 1/2 the monthly charge for Business Local Exchange Service.

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