

SCHEDULE OF CHARGES AND
REGULATIONS GOVERNING

DIRECTORY ASSISTANCE SERVICE

Applying to Intrastate Service in Michigan

DIRECTORY ASSISTANCE SERVICE
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By: Paul W. Stark, President
204 State Avenue
Baraga, MI 49908

(906) 353-6644
ccollins@up.net

DIRECTORY ASSISTANCE SERVICE SUBJECT INDEX

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DIRECTORY ASSISTANCE SERVICE

A. APPLICATION OF TARIFF

This Tariff applies to Directory Assistance Service furnished in Michigan by the Telephone Company, hereinafter referred to as the Company.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increase rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.

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By: A.W. Stark, General Manager

Baraga, Michigan

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. Directory Assistance Service provides the calling party with available telephone numbers for the party's home numbering plan. Directory Assistance Service will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing.
2. The Directory Assistance operator will provide telephone numbers or other information as described in paragraph 1, for a maximum of two (2) number requests per call.
3. Charges specified in Section D, apply for Directory Assistance calls with the customer's home numbering plan area, and where available for numbers outside the customers home number plan area. (C)
(C)
4. Hospital services are excluded from the Directory Assistance Service Plan. Services that are suspended will be excluded from the Directory Assistance Service Plan for the period of suspension.
5. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges. The exemption procedures is specified in Section D.

(D)



(D)

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DIRECTORY ASSISTANCE SERVICE

C. CHARGES

- | | | | |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------------------|
| 1. | Customer dialed calls to Directory Assistance Service for numbers within the home numbering plan area, or for numbers outside the home numbering plan area. | | (C) |
| | | <u>Call Charge</u> | |
| | Per call | \$1.50 | (D) (C) |
| 2. | Operator handled calls to Directory Assistance Service | | |
| a. | Customers requesting operator assistance in order to complete a call to Directory Assistance Service will incur the appropriate charges for an Operator Assisted call in addition to the Directory Assistance Service Charge. | | (C) (C) (C) |
| b. | Customers requesting that the Directory Assistance Service charged be billed to a Third Party or Credit (Calling) Card will incur the appropriate Bill-to-Third or Credit (Calling) Card Call charge in addition to the Directory Assistance Service Charge. | | (C) (C) (C) (D) |

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DIRECTORY ASSISTANCE SERVICE

D. EXEMPTIONS

1. Residence and Business service (including a Centrex or AIOD equipped PBX station) are exempt from the charge and allowance portion of the Directory Assistance Service plan when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations.
2. To obtain an exemption the customer provides the name, address, telephone number and nature of the limitation for the individual requiring exemption. A certificate of Directory Assistance Charge Exemption is required for each residence or business line to be exempted.
3. Information contained on the exemption certificate will be treated as confidential by the Company.
4. The customer shall notify the Company when the need for an exemption no longer exists.

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