



November 9, 2018

Robin Ancona
Director, Telecommunications Division
Michigan Public Service Commission
7109 W. Saginaw Hwy
P.O. Box 30221
Lansing, MI 48909

Dear Ms. Ancona:

RE: Westphalia Telephone Company Tariff M.P.S.C. No. 6(R)
TAM Transmittal No. 1

Enclosed is one copy of TAM Transmittal No. 1 of Westphalia Telephone Company's ("Westphalia") Tariff M.P.S.C. No. 6(R) revisions for filing with the Commission pursuant to Public Act 179 of 1991, as amended, MCL 484.2101 et seq.

This tariff changes include (1) elimination of the free call allowance for Directory Assistance Calls and (2) elimination of the separate charge for placing calls to Directory Assistance using another Company operator or using an alternative billing arrangement such as Third Party or a credit (calling) card.

Westphalia's Tariff M.P.S.C. No. 6(R) can be viewed in its entirety at <http://www.telecommich.org/westphalia-telephone>.

The sheets that contain changes can be viewed at: <http://www.telecommich.org/westphalia-telephone>.

The effective date of these changes is November 10, 2018.

If you have any questions regarding the above, please contact our office.

Yours truly,

Scott Stevenson
President

SS/ma

DIRECTORY ASSISTANCE SERVICE
TABLE OF CONTENTS AND CHECK LIST

A. TABLE OF CONTENTS

Sheet No.

1	Title Page
2	Table of Contents and Check List
3	Subject Index
4	Application of Tariff
5-6	Regulations
6-7	Charges

B. CHECK LIST

Sheet No.

1	Original
2*	1st Revised
3	Original
4	Original
5*	1st Revised
6*	1st Revised
7*	1st Revised

Issued: November 9, 2018

Effective: November 10, 2018

Issued under authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

By: Dave Fox, President, 109 E. Main Street, Westphalia, Michigan
48894, (989) 587-5000, dave.fox@4wbi.net.

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. Directory Assistance Service provides the calling party with available telephone numbers for the party's home numbering plan. Directory information Assistance will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing.
2. The Directory Assistance operator will provide telephone number or other information as described in paragraph 1, for a maximum of two (2) number requests per call.
3. Charges specified in Section D, apply for each Directory Assistance calls with the customer's home numbering plan area. Assistance is not available for numbers outside the customer's home numbering plan area. (C)
4. Coin telephone service and Hospital services are excluded from the Directory Assistance Service Plan. Services that are suspended will be excluded from the Directory Assistance Service Plan for the period of suspension.
5. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service Charges. The exemption procedure is specified in Section D. (C)

(D)
|
(D)

Issued: November 9, 2018

Effective: November 10, 2018

Issued under authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

By: Dave Fox, President, 109 E. Main Street, Westphalia, Michigan
48894, (989) 587-5000, dave.fox@4wbi.net.

DIRECTORY ASSISTANCE SERVICE

(D)

C. CHARGES

1. Customer dialed calls to Directory Assistance Service for numbers within the home numbering plan area.

(D)

Per Call Charge

\$0.95

Issued: November 9, 2018

Effective: November 10, 2018

Issued under authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

By: Dave Fox, President, 109 E. Main Street, Westphalia, Michigan
48894, (989) 587-5000, dave.fox@4wbi.net.

DIRECTORY ASSISTANCE SERVICE

C. CHARGES (Cont'd)

2. Operator handled calls to Directory Assistance Service
 - a. When the customer places a call to Directory Assistance Service via another Company operator the Directory Assistance Service charge applies.
 - b. When the customer requests that the Directory Assistance Service charge be billed to a Third party or Credit (Calling) Card, the Directory Assistance Call Charge applies.

(D)
|
(D)

(C)
(C)

D. EXEMPTIONS

1. Residence and business service (including a Centrex or AIOD equipped PBX station) are exempt from the charge and allowance portions of the Directory Assistance Service plan when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations.
2. To obtain an exemption, the customer provides the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of Directory Assistance Charge Exemption is required for each residence or business line to be exempted.
3. Information contained on the exemption certificate will be treated as confidential by the Company.
4. The customer shall notify the Company when the need for an exemption no longer exists.

Issued: November 9, 2018

Effective: November 10, 2018

Issued under authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

By: Dave Fox, President, 109 E. Main Street, Westphalia, Michigan
48894, (989) 587-5000, dave.fox@4wbi.net.