

Westphalia Telephone Company
M.P.S.C. No. 6R

Original Sheet No. 1

WESTPHALIA TELEPHONE COMPANY

Schedule of Charges and
Regulations Governing

Directory Assistance Service

Applying to Intrastate Service in Michigan



DIRECTORY ASSISTANCE SERVICE
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A. TABLE OF CONTENTS

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B. CHECK LIST

Sheet No.

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7*	1st Revised

Issued: November 9, 2018

Effective: November 10, 2018

Issued under authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

By: Dave Fox, President, 109 E. Main Street, Westphalia, Michigan
48894, (989) 587-5000, dave.fox@4wbi.net.

DIRECTORY ASSISTANCE SERVICE

SUBJECT INDEX

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6	Mobile Telephone Service



Issued: March 10, 1993
By: Dave Fox, Manager

Effective: June 11, 1993
Westphalia, Michigan

DIRECTORY ASSISTANCE SERVICE

A. APPLICATION OF TARIFF

This Tariff applies to Directory Assistance Service furnished in Michigan by the Westphalia Telephone Company, hereinafter referred to as the Company.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.



Issued: March 10, 1993
By: Dave Fox, Manager

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Westphalia, Michigan

Issued under authority of Michigan Public Service Commission Order dated January 12, 1993, in Case No. U-10218.

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. Directory Assistance Service provides the calling party with available telephone numbers for the party's home numbering plan. Directory information Assistance will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing.
2. The Directory Assistance operator will provide telephone number or other information as described in paragraph 1, for a maximum of two (2) number requests per call.
3. Charges specified in Section D, apply for each Directory Assistance calls with the customer's home numbering plan area. Assistance is not available for numbers outside the customer's home numbering plan area. (C)
4. Coin telephone service and Hospital services are excluded from the Directory Assistance Service Plan. Services that are suspended will be excluded from the Directory Assistance Service Plan for the period of suspension.
5. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service Charges. The exemption procedure is specified in Section D. (C)

(D)
|
(D)

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DIRECTORY ASSISTANCE SERVICE

(D)

C. CHARGES

1. Customer dialed calls to Directory Assistance Service for numbers within the home numbering plan area.

(D)

Per Call Charge

\$0.95

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DIRECTORY ASSISTANCE SERVICE

C. CHARGES (Cont'd)

- 2. Operator handled calls to Directory Assistance Service
 - a. When the customer places a call to Directory Assistance Service via another Company operator the Directory Assistance Service charge applies.

(D)

(D)

- b. When the customer requests that the Directory Assistance Service charge be billed to a Third party or Credit (Calling) Card, the Directory Assistance Call Charge applies.

(C)

(C)

D. EXEMPTIONS

- 1. Residence and business service (including a Centrex or AIOD equipped PBX station) are exempt from the charge and allowance portions of the Directory Assistance Service plan when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations.
- 2. To obtain an exemption, the customer provides the name, address, telephone number and nature of the limitation for the individual requiring the exemption. A certificate of Directory Assistance Charge Exemption is required for each residence or business line to be exempted.
- 3. Information contained on the exemption certificate will be treated as confidential by the Company.
- 4. The customer shall notify the Company when the need for an exemption no longer exists.

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