SCHEDULE OF CHARGES AND REGULATIONS GOVERNING

DIRECTORY ASSISTANCE SERVICE

Applying to Intrastate Service in Michigan

By:

DIRECTORY ASSISTANCE SERVICE

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SUBJECT INDEX

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Issued: March 12, 1993

A. APPLICATION OF TARIFF

This Tariff applies to Directory Assistance Service furnished in Michigan by the Telephone Company, hereinafter referred to as the Company.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increase rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.

Issued: March 12, 1993

Issued under the authority of the Michigan Public Service Commission Order dated January 12, 1993 in Case No. U-10218/10064.

A. GENERAL

 Directory Assistance Service provides the calling party with available telephone numbers for the party's home numbering plan. Directory Assistance Service will not include numbers for which customers have requested that the number not be provided, or that the requested party has no telephone listing.

(D) (D)

2.

3. Charges specified in Section D, apply for Directory Assistance calls with the customer's home numbering plan area. Assistance is not available for numbers outside of the customer's home numbering plan area.

ne (C)

4. Hospital services are excluded from the Directory Assistance Service Plan. Services that are suspended will be excluded from the Directory Assistance Service Plan for the period of suspension.

(D)

(D)

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C. CHARGES

1. Customer dialed calls to Directory Assistance Service for numbers within the home numbering plan area.

Per call, for the calling service specified in Section B. $$^{(\text{C})}$$

(D)

(D)

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D. EXEMPTIONS

- 1. Residence and Business service (including a Centrex or AIOD equipped PBX station) are exempt from the charge and allowance portion of the Directory Assistance Service plan when a user (or the principal user of a business service) is unable to use a telephone directory because of physical or mental limitations.
- 2. To obtain an exemption the customer provides the name, address, telephone number and nature of the limitation for the individual requiring exemption. A certificate of Directory Assistance Charge Exemption is required for each residence or business line to be exempted.
- 3. Information contained on the exemption certificate will be treated as confidential by the Company.
- 4. The customer shall notify the Company when the need for an exemption no longer exists.

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By: Kathryn J. Fox, President Waldron, Michigan